

St Joseph's Catholic Primary School

Oxford



“Let us protect with love all that God has given us.”

(Parent/Carer Code of Conduct)

We are very blessed that St Joseph's school has such a kind, friendly and generous community of staff, governors, parents and carers all dedicated to the Catholic education of our children. Our staff and parents recognise that educating children is a process that involves a partnership between each other and understands the importance of a good working relationship. We welcome and encourage parents and carers to participate fully in the life of our school.

St Joseph's has a duty of care to all its stakeholders to ensure their safety and wellbeing. The purpose of this policy is to provide a reminder to all visitors to our school about the expected conduct. This is so that we can continue to progress, in an atmosphere of mutual respect and understanding.

Guidance:

As well as following the guidance set out in our Home-School agreement, we expect parents/carers and visitors to:

- Respect the Catholic Ethos of our school.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Seek to bring about a peaceful solution to any issue and approach the school to help to resolve any concerns.
- As the first educators of their children it is the parents & carers responsibility to demonstrate mutual respect to all members of the school community and therefore set a good example in speech and behaviour.
- Parents are reminded of their duty to correct their own child's behaviour, especially where it could lead to conflict or unsafe behaviour.

We must point out that:

- Cycling or scooting on school premises is not permitted.
- Dogs are not allowed on the school premises unless they are guide dogs.
- **There is no access to the school car park for parents after 8.15am or before 4pm**

Please find attachment of the Rules of Conduct. We trust that parents & carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.



Rules of Conduct

Behaviour

In order to support the peaceful & safe school environment the school cannot tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour that interferes with or threatens to interfere with the operation of a classroom, the office or any area of the school and its grounds and car park.
- Using rude, loud or offensive language.
- Intimidating behaviour, including displaying temper.
- Damaging or destroying school property.
- Identifying or posting images or videos of pupils.
- Approaching someone else's child in order to discuss or chastise them because of their actions towards another child.
- Using social media for airing concerns or grievances about the school, its staff, parents, governors or pupils.
- Sending abusive or threatening emails, texts, voicemails, phone messages or other written communication to anyone within the school community.

A parent who displays any of the behaviour as described above will be asked politely to desist and offered the opportunity to discuss the matter in person.

Procedures

The school has a range of strategies to employ with any parent/carer who persists with unacceptable conduct. Whilst these sanctions are set out in the policy by way of a sequential process, they can be initiated at any stage if, in the judgement of the Head teacher, the severity of the behaviour warrants such a level of intervention.

1. Verbal Warning
2. Mediation Meeting if appropriate
3. Two formal Written Warnings

Should any of the above behaviour continue to occur the school might feel it necessary to contact the appropriate authorities and if necessary, ban the offending adult from entering the school grounds.

Key Principles

In instances such as these the protocol is:

- The education of the children involved will not be compromised in any way.
- The school will fully investigate all valid concerns.
- Documentary evidence is kept of any action, correspondence and decisions.
- Any decisions will be fully communicated to the parent.
- Any parent behaving unlawfully will be reported to the police.

Legal Sanctions

A formal written letter will be sent to the parent/carer where they continue to act unacceptably. This is signed by the Head teacher and circulated to the relevant internal parties to ensure that an informed and consistent approach can be adopted. This letter is kept in the file of the pupil at the school. Should a further incident occur, a second formal written warning would be issued.

If a parent breaches the expected standard of behaviour as set out in the Parent Code and the Rules of Conduct despite formal written warnings, then the school may then consider the following sanctions – These will only be used in extreme circumstances if a parent continues to exhibit conduct in breach of this policy.

An Injunction under the Protection from Harassment Act

The school may seek an injunction requiring them to desist from behaving in the manner in question. The school would seek an injunction against the parents conduct under the Protection from Harassment Act 1997.

Anti –Social Behaviour Order

The school may seek an ASBO where the Court will have the ability to prohibit the parent from pursuing a certain course of action.

This policy should be read in conjunction with our Complaints Policy. St Joseph's expects all complaints to be taken seriously and to be dealt with comprehensively, efficiently and sensitively and at the appropriate level.

Approved: November 2016